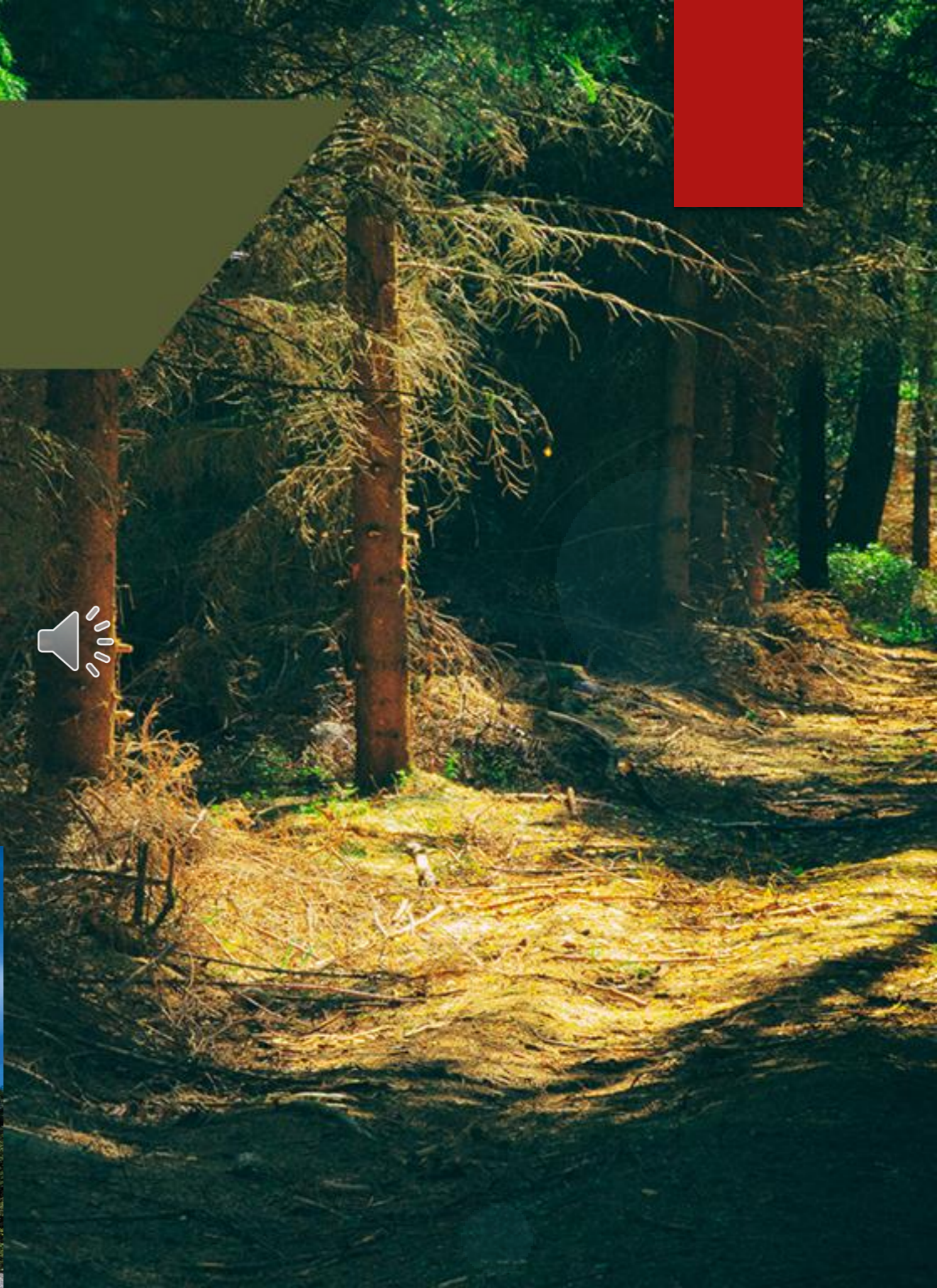


# Edale House

Welcome Back!



# Your booking with us....



We will contact you prior to arrival to discuss:

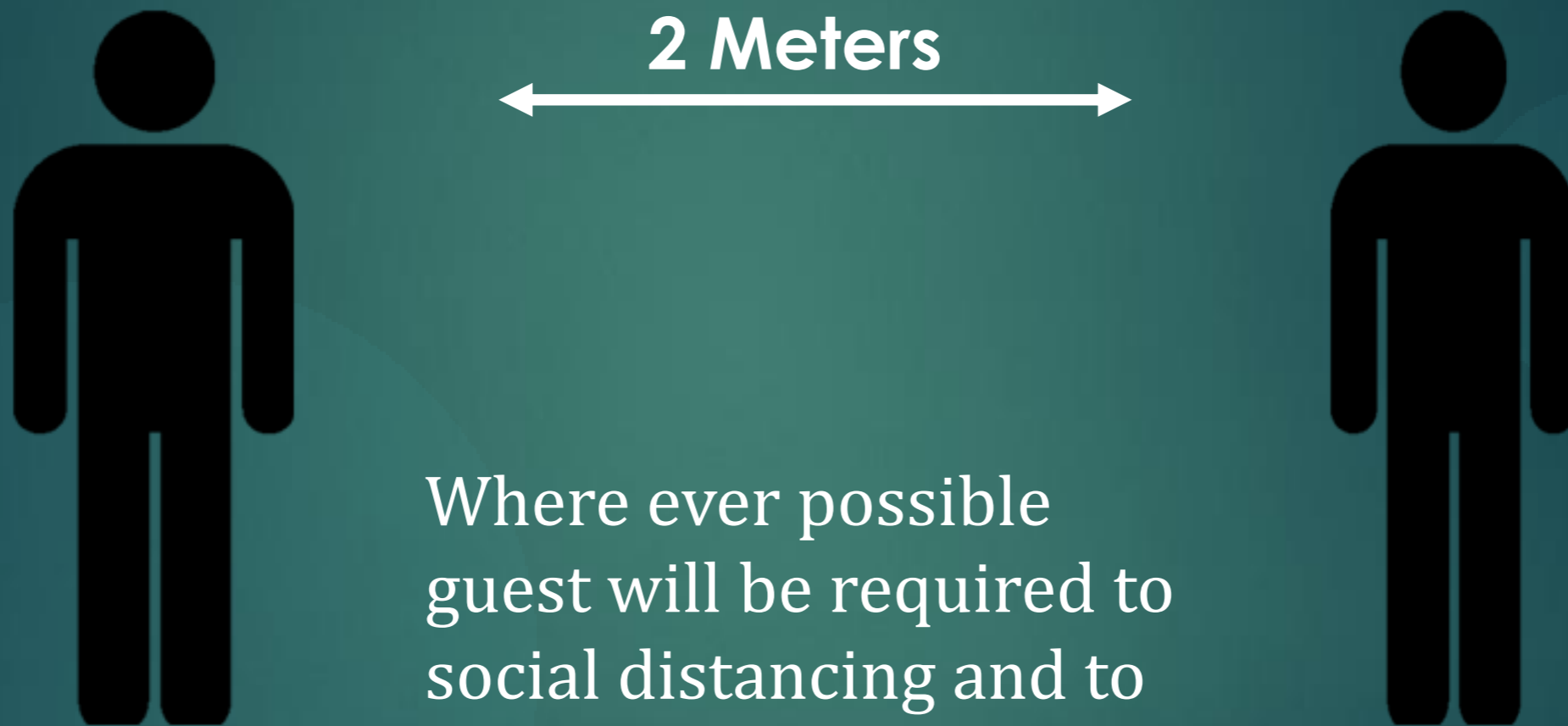
- Our location & parking
- Room Key
- Breakfast requirements
- Assistance
- Housekeeping under COVID-19
- Local Area and attractions
- Questions

# Hand Hygiene



We prepared 2 sanitising stations on the ground and 1<sup>st</sup> floor offering our guests the opportunity to sanitise their hands during their stay. Anti bacterial wipes and spray is also available if required

# Social Distancing



Where ever possible  
guest will be required to  
social distancing and to  
remain 2 meters apart  
for those that are not  
within there booking  
party

# Breakfast



**Breakfast**

- We offer 2 rooms for breakfast allowing us to offer social distancing.
- Our tables have been spaced out wherever possible to allow for a 2 Meter gap.
- We offer a staggered pre-ordered breakfast.
- Our self service option has been removed until further notice

# Housekeeping



- All daily in-room housekeeping service has been temporarily suspended.
- However , we have put measures in place to ensure that our guests can replenish Tea & Coffee or request fresh towels via our reception bell.

# Operations



- We will be operating on reduced number of bookings until further notice.
- 24 Hours will be left between stays. You will never arrive on a day when a guest has left a room.
- Public areas such as our lounge and bar will be limited taking into account social distancing- The bar remains 1 person at a time.

# Guests



- Guest who have been diagnosed or have shown symptoms of Covid-19 in the past 14 days, will be kindly asked to reschedule their stay.
- Those who show symptoms during their stay will be self isolated, NHS 111 will be called and further advise will be offered.
- Guest that bring there own face mask are helping to protect us and other guests (unfortunately we can not provide masks or gloves for everyone)



# Enhanced Cleaning Routine



- Thorough and Deep cleaning will be carried within 24 hours after a guest has checked out.
- We will be cleaning more frequently, especially in high traffic areas and touch points (reception area, lounge & bar, hallways, staircases & breakfast room)

# Checking Out



- On checking out full payment is required and can be taken by card at the reception desk.
- There is no need to use the same card at time of booking. Please see reception for the card we accept.
- Guest will be asked to leave their keys in the room when checking out.
- Please ensure you take all your belongings!

**and one last thing.....**

Remember to **ALWAYS** Book direct to get our very best rates!



**Visit our website at**

**[www.edalehouse.co.uk](http://www.edalehouse.co.uk)**

**OR**

**Contact Peter and Jane on**

**01594 562835**

