

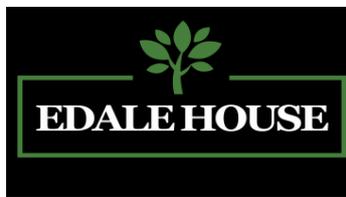
Welcome to:



Welcome to our home and we hope you have an enjoyable stay.

*Please read this guide to familiarise yourself with Edale House and our **COVID-19** guidance in these unusual times.*





Edale House was built sometime between 1850 and 1860 and was originally known as Parkend Villa. Originally there were 6 chimneys that had 2 fires in each (off set) with 12 fires possibly going at any one time (see photo in entrance hall)!

Until the last quarter of the 19th century, Parkend was a major industrialised centre for the processing of iron ore. Later coal mining became the pre-eminent industry gradually tailing off in the 1940/50s.

In the years before and immediately after the Second World War this building was used as a doctor's surgery and the home of Bill Tandy, Author of "Doctor in the Forest". A copy of his book is available to borrow in the Resident's lounge and gives a flavour of the area in those days.

The property was converted to a guest house in the mid 1990s to provide 6 letting rooms, residents lounge and bar.

Check in/Check Out

Check in time is between 4.30 pm and 6.30 pm or by prior arrangement.

Check out time is any time up to 10.30 am.

Payment may be made in advance, but guests are usually requested to settle their bills immediately before departure. Payment may currently under COVID-19 is by card we accept Visa, Mastercard, Electron, Solo or Maestro.

Cleaning - COVID-19

A full risk assessment has been carried out and a regular cleaning program of the public areas is done by Peter and Jane.

We provide an Edale House Covid-19 Guidance sheet to all guests on arrival and sanitising products are provided for guests' use in the public areas.

Under normal circumstances we would service rooms between 10.30 am and 12.00. However with COVID 19 we are unable to offer this service and can only enter rooms on departure - suitable cleaning/ sanitising products are included in each room if required.

Please take rubbish bin bags outside and put them in the large, lidded bin outside the front door. Replacement bags are to be found at the bottom of each bin in the room.



Bedrooms

We have extra blankets in the wardrobes for those winter evenings if required.

Hot water bottles are available on request.

Cooling fans are also available in each wardrobe.

If you are in a group and wish to talk between rooms, please be respectful of other residents. The guest lounge is ideal for gatherings but please adjust the volume to cover for nearby guests especially by closing the lounge door after 10pm. Thank You.

Residents Lounge

The residents lounge is available **to guests at any time, but we would appreciate it if guests could just monitor noise levels after 10.00 p.m.**

We have several games, reference books and general reading books for guest use. Upon use please leave at reception so we can re-introduce into the lounge at a later stage (under Covid-19).

Please feel free to take any of the paperbacks if you have been unable to finish a book during your stay.

During the winter months we may put the woodburning stove on for your comfort, PLEASE DO NOT TOUCH THE STOVE, it gets VERY HOT! Please do not open the stove and put anything in it. If you feel the fire is going out, please come and see us.

Please observe social distancing as much as possible in public areas.

Residents Bar

This is located off the Residents Lounge and stocks a small selection of wine, beer and spirits and an unusual top shelf offering a range of malt whiskies.

During COVID-19 we would ask that only 1 person enters the bar at any one time to ensure social distancing.

It operates on an honesty basis, simply write your room number and the drinks taken on the pad on the bar. If your favourite tippie is not there, please let us know; we may have it in stock elsewhere.

A selection of complimentary fruit and herbal teas is also kept on the bar top and on the 1st floor. If you require a tea which is not visible, please ask as we may have it in stock.



Corkage

We are happy for you to bring your own drink onto our licensed premises, however please be aware that we have the right to make a nominal charge of £5 per room per day unless items up to the same value are consumed from the bar.

Fresh Milk

Fresh milk is always kept in the bar cooler cabinet with jugs on the bar and a further cooler on the first-floor landing. Please help yourselves if you prefer this to the UHT milk in your room.

Dining Room

We are offering staggered breakfast times between 8.00 am and 9.00 am, or by prior arrangement with a pre-selected breakfast menu. Menus are in the hallways and should be completed before 8pm the day before.

Your room number is your table number.

Our breakfasts are freshly cooked and will be served through our temporary hatch in the breakfast room to ensure social distancing.

For those that require specific allergy related diets then we can assist if we are made aware at the time of booking.

Fresh fruit, cereals and juice will be on your table in the morning only if requested. The buffet is not available currently.

Please see the menu at the end of this booklet.

Please observe social distancing as much as possible in public areas.

Takeaways

We regret that we do not provide evening meals. Guests are welcome to bring back a takeaway and consume it in the lounge or the breakfast room by prior arrangement and subject to COVID-19 social distancing measure. Please let us know and we will set up a table accordingly. We do ask guests not to bring cooked food into their rooms as accidents do happen.

Both Coleford and Lydney provide a wide selection of takeaway cuisines and Bream has a well-respected fish and chip shop - we have a restaurant list in the guest lounge.



Linen Changes

We will discuss linen changes with those guests on extended stays during COVID-19.

Garden

If you wish to relax in the garden, please can you let us know beforehand so we can ensure that our sippy dog does not become a nuisance.

Access is through the metal gate at the side of the house. Please shut the gate after use to keep out the sheep and the boar!

Car Park

We have room for 5 cars on the forecourt, but this does mean that they must be parked carefully and as close to the walls, and each other, as possible.

Please use the lights as a guide and park between the markings.

Cloakroom

A ground floor cloakroom is located opposite the front door for wet boots, coats etc. Please take off all dirty shoes at the entrance and use the shoe tray provided.

An umbrella stand is located nearby with umbrellas and walking poles for your use. Please return these to reception for re-introducing once sanitised.

No Smoking

It is now against the law to smoke on these premises. However, there are a couple of chairs just outside the front door along with a wall fixed ashtray if you require a cigarette.

We must arrange a deep clean of any room where smoking has occurred, and we must therefore levy an additional charge of £50 in such an event.

Newspapers

Newspapers can be bought from the local post office in Parkend (about 800yds away).

Ironing Facilities

A steam iron and ironing board is available for guests use on request. A trouser press is located on the first-floor landing.



Maps

We have large-scale Ordnance Survey maps for your use on the premises to plan your next outing - please ask at reception. Please return to reception (Covid-19)

We also have more detailed maps of the forest incorporating 10 walking routes and 5 cycling routes for sale.

Telephone

There is virtually no mobile coverage in the forest. Telephones are provided for guests use in the lounge and can also be found on the first floor. Please replace them on the cradle immediately after use and advise reception so that we can sanitise accordingly.

If you wish someone to ring you please give them our number, 01594 562835, and we will find you or take a message.

All outgoing calls are charged on an honesty basis at 30p per minute (we do not charge for the first 3 minutes) other than international calls which are charged by prior arrangement.

WI-FI

We offer a free Wi-Fi service from the **Edale House Prime** network.

Once logged in you may be able to use WI-FI calling on your phone if provided by your network.

Please search for the network on your hand-held device or computer and type in:

edalehouse1865

Room TVs

Some rooms are equipped with the latest Smart TVs that are linked to our WI-FI. Please be aware that some internet-based channels will be affected by our location in the forest. This includes mobile signals and general internet access.



Dogs

Dogs are welcome in both our ground floor rooms by prior arrangement and subject to a nominal cost to cover normal dog related cleaning. Unfortunately, we must reserve the right to make any additional charges for excessive cleaning or any damage (please see our terms and conditions on our website).

Please do not let dogs onto the beds or in the dining room. Access to the lounge is by prior arrangement and subject to there being no objections from other guests.

Dogs are not to be left unattended in the bedrooms.

Dogs can use the enclosed green area opposite Edale House, as long as owners collect and deposit poo bags in the nearest bin (there are no dog poo bins close by).

Local vet is: Drybridge Veterinary Clinic, Coleford - 01594 833526.

Local pet food supplier is: Knockley Pet Foods, Lydney - 01594 841352.

Guides and Walks for dogs are available in the Guest Lounge.(please return to reception (Covid-19)

Both local pubs accept well behaved dogs in the bar areas but NOT in the restaurants (The Woodman Inn and The Fountain Inn).

Eating Out

We have 2 excellent pubs in the village, both of which provide hot food. The Woodman is next door (Tel. 563273) and The Fountain (562189) is located to the right of the cricket green approximately 750 yards walk. It is advisable to book as they are both popular.

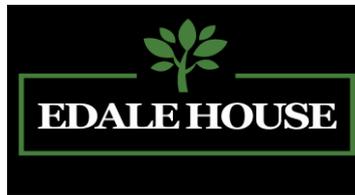
We have a list of alternative restaurants nearby on a laminated sheet, please ask at reception. We are only too happy to make recommendations.

Local Shop

Our local shop is located a short walk to the left of the cricket green which provides post office facilities and dispenses cash during normal business hours. Further cash facilities are available at Tesco in Lydney.

Places to Visit

Parkend is the perfect location to explore the Forest of Dean and further into the Wye Valley. Numerous information leaflets are available just outside and inside the Residents Lounge, but the major local attractions include: -



Clearwell Caves

Puzzlewood

Wye Valley Butterfly Zoo

Dean Forest Railway

Taurus Crafts

Nagshead Nature Reserve

Symonds Yat Viewpoint

Goodrich Castle

Dean Heritage Centre

New Fancy Viewpoint

Emergency Contact

Should you need to contact us during your stay please ring the bell on the wall adjacent to the check in desk. Alternatively use the lounge telephone by dialling 562835.

Additional Services

We can provide the following services for guests if requested.

Guest Comments

We welcome any comments or suggestions, which can be made in the book at the check in desk, we would be extremely interested in learning where you first heard of Edale House.

If you have enjoyed your stay, then a review on Trip Advisor is always welcome for which we thank you in advance. We are also available on Facebook, Twitter and LinkedIn.

Thank you for choosing Edale House and we hope you enjoy your stay.

Peter and Jane Montague-Johnstone